

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 10007

In re application of: REED, M., et al.

Serial No. 10/055,828

Filed: October 26, 2001

For: DETERMINING CUSTOMER FEEDBACK

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Customer No. 26890

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Transmitted herewith is an amendment in the above-identified application.

☒ No additional fee is required.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

| FOR | Claims Remaining After Amendment | | Highest Number Previously Paid For | Extra Present | Rate | Additional Fee |
|---|---|---|---|------------------|---------|-------------------|
| Total Claims | 32 | - | 32 | 0 X | \$ 18 = | \$ 0 |
| Independent Claims | 3 | - | 3 | 0 X | \$ 86 = | \$ 0 |
| Total additional fee for this amendment ----> | | | | | | \$ 0 |

- If the entry in Column 2 is less than the entry in Column 4, write "0" in Column 5.
- If the "Highest Number Previously Paid For" in this space is less than 20, write "20" in this space.
- If the "Highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

☐ Please charge the above fee to the account of NCR Corporation,
 Deposit Account No. 50-1673.

Respectfully,

John D. Cowart

John D. Cowart
 Reg. No. 38,415

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

July 9, 2004

By: *Salina Spicer*
 Name: Salina Spicer

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